



**QUALITYIQ**  
certification partners



# Driving Business Excellence

Become a quality business in 10 weeks\*  
with our 5-Step framework.



[www.qualityiq.com.au](http://www.qualityiq.com.au)



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**PURPOSE:** At QualityIQ, we help businesses leverage on ISO standards to gain a competitive edge and add real strategic value to their business operations.



**qualityiq.com.au**

Become a quality business in 10 weeks\* with our 5-Step framework.

We guarantee ISO certification while ensuring your business retains full commercial flexibility.





**Solutions to your  
business problems**

| Problem  | Solution   |
|--|--|
| Not a systematised quality business                      | Get a proven 5-step quality framework  |
| No resources or time to develop and improve the business | myQuality™ will allow your quality frameworks to support your business while keeping your commercial flexibility |
| No independent recognition of our business               | Guaranteed ISO certification ready within 10 weeks*  |



# What we can do for you



## YOUR BUSINESS

Plans  
Operations  
Finance  
Marketing

Plans  
Operations  
Finance  
Marketing



## myQuality™

Assessment  
Design  
Implement Certification  
Improve



## ISO SYSTEMS

Systems  
Leadership  
Planning  
Support

Operations  
Performance  
Improvement



## CERTIFICATION

Preparation  
Document review  
Certification review  
Report and fix  
Post Certification



# 5 Steps to quality

1

## **ASSESSMENT (PLANNING & CONTEXT)**

Gain clarity on the current state of the business by defining its context, enabling leadership to plan effectively.

2

## **DESIGN (FRAMEWORK)**

The proven framework will support the business by identifying resources, and managing the organisational knowledge while ensuring awareness and competence.

3

## **IMPLEMENT (DO & ESTABLISH)**

By defining your customer relations, communications, change management, operational structures and resource controls, it will deliver the desired results.

4

## **CERTIFICATION (RECOGNITION)**

Through performance management using tools to monitor and review available data, strategic adjustments can be made and keep goals and objectives aligned.

5

## **IMPROVE (AS NEEDED/ MEASURED)**

The focus remains on continual improvement, both reactive and proactive, to achieve the desired outcomes of a quality-driven business.

# DELIVERABLES      RESULTS

- gap analysis report
- project plan
- implementation strategy

- business benchmarks
- defined context of business
- provision of leadership and plans

- myQuality™ proven framework
- cloud based access
- business tools to serve the business

- identified resources
- training capture
- knowledge framework

- concurrent design and implementation
- generate the required records and data
- 10 weeks lead time

- design capability
- operational management
- resource control

- framework assessment
- certification review
- certification and independent recognition

- monitoring
- reviewing
- strategic adjustment

- lessons learned
- benchmark, move forward
- be flexible and adaptable

- control variation
- correct variation
- continually improve





# 3 ways to work with us

## Do it yourself

A do it yourself program with all the resources, project management and mentoring needed to achieve certification within 6 months.

## Do it with you

A strategic partnership of shared resources throughout the 5 step framework achieving certification within 10 weeks with or without ongoing support for the continuous improvement.

## Do it for you

We will be your virtual Quality Manager, needing less of your time while supporting the business through the 5-step framework, within the 10 weeks. After this we provide the ongoing expertise to ensure the business remains a quality business and certification ready.





## Why should you choose [qualityiq.com.au](https://qualityiq.com.au)?

We partner with you to look after your entire quality needs and not just assist you to obtain quality certification.

We make it easy for you to focus on your business because we ensure that your quality management is always up-to-date and audit ready.

Our consultants are specialists and we offer expertise over a wide range of industry sectors. Our commercial acumen ensure we build our programs to meet your needs and support your business goals.

## Actual Case

A small marine-grade transmission wholesaler in Southern Sydney faced a significant challenge. Their outdated and neglected quality manual, along with an inflexible quality management system, failed to add value to sales or productivity. As a result, their certification lapsed, putting their business at risk. With a directive from their global head office to regain certification, they found themselves without the resources to tackle the issue.

In just three months, our proven quality certification frameworks, powered by myQuality™, ensured the wholesaler regained full certification. To prevent them from facing the same issue again, we implemented a fixed monthly support fee, ensuring they stay certification-ready 24×7, without the stress or risk of lapsing again.

# Request Further Information

If your business is looking to achieve and maintain quality certification, here are **9 compelling reasons** to contact [qualityiq.com.au](http://qualityiq.com.au) to discuss your requirements.

## QualityIQ Certification Partners:

1. has been obtaining quality certification for its clients since 1992,
2. is 100% Australian owned, operated and independent,
3. will assist your business to gain certification and then ensure that you maintain it,
4. eliminates the hassle, time and worry of maintaining your certification,
5. has your business 100% ready for quality audits 24 hours a day, 7 days a week, 365 days a year,
6. allows you to budget and plan for your quality investment through our fixed price monthly payments,
7. will save you time and allow you to get on with your business,
8. will save you worry,
9. saves your business money.





**YES, I would like to receive more information.**

*(Please tick the boxes that best reflect what area you want to receive more information on)*

- ☐ Access to all online resources
- ☐ The proven framework, **myQuality™**
- ☐ Do It Yourself (Easy)
- ☐ Do it With You (Easier)
- ☐ Do it For You (Easiest)

Please email this page to [info@qualityiq.com.au](mailto:info@qualityiq.com.au)  
or complete an estimate request at <https://qualityiq.com.au/get-estimate/>

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Phone:** \_\_\_\_\_



## FIND US



qualityiq.com.au



qualityiq



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**qualityiq.com.au** is a team of specialist quality consultants providing a 5 step proven framework in a 10 week program to obtain and maintain ISO quality system certification.

We can **guarantee 100% certification success** while using our cloud-based platform **myQuality™** as we concurrently design and implement the framework for your business needs.



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